

## Match Activities Coordinator

### QUALIFICATIONS

1. Commitment to the mission of BBBS of Northeast Indiana.
2. Ability to relate well to people.
3. Excellent verbal and written communication, emotional maturity, good judgment, integrity, flexibility, resourcefulness and enthusiasm.
4. Extreme attention to detail.
5. Professional attitude and manner.
6. Must be motivated and a self-starter.
7. Able to work 40+ hours a week based on a flexible schedule.
8. Must be able to work evenings and weekend
9. Must have valid Indiana Driver's license and show proof of auto insurance.
10. Must have reliable transportation
11. Ability to make presentations to corporations, schools, groups and individuals.
12. General knowledge of Service Area organizations, school systems and other community resources.
13. Understanding of marketing concepts such as public and media relations, marketing material concept and design, and event or presentation preparation.

### EDUCATION

A Bachelor's degree in Event Planning, Marketing, Journalism, related field, or relevant work experience.

1. Develop, Design, Manage and Implement all match events focused on improving recruitment, strengthening match relationships and strengthening organizational affiliation with BBBSNEI.

### POSITION RESPONSIBILITIES

2. Develop and design match activities that are structured and unstructured, individual and group, intermittent and ongoing, small group and large group etc. Variety is the key.
3. Design experiences across all counties and solicit partnerships with other organizations to provide match experiences at a free or low cost.
4. Use monthly activities to reengage and assist struggling matches along with Match Support staff.
5. Implement and promote match activities to support ongoing volunteer involvement through individualized recognition, annual events, and reengagement strategies.
6. Create a calendar of events which should include at least three events a week, one of which should be hosted at the Big Brothers Big Sisters campus.
7. Manage the First Friends program, participants, and volunteer drivers.
8. Include First Friends children in at least 80% of events.
9. Work with supervisor and development to negotiate with vendors/sponsors to get lowest cost; develop relationships to secure in-kind donations/sponsorships whenever possible
10. Develop and work with volunteer committees for the various match events
11. To be familiar with and effectively utilize a CRM system for documentation of all contact with volunteers, parents, and children.

12. Recruit Volunteers and make presentations to corporations, schools, groups and individuals.
13. Secure and Schedule potential volunteers to help with events and transport Little's.
14. Assist with Special/Large events: Bowl for Kids Sake, Volunteer Recognition Dinner, The Big Event, etc.
15. To ensure high-level proficiency in applying child safety and risk management knowledge, policies and procedures throughout all aspects of job function.
16. To share with development and/or marketing staff potential partnership relationships as discovered through volunteers and parents' employers and affiliations.
17. Complete and submit designated reports as requested by the Program Director
18. Participate in organizational team-building activities.
19. Attend all mandatory staff and program meetings.
20. Perform other duties as required by agency management.
21. Oversee the Start Something Big segment.

### **SUPERVISION**

1. Reports to the OAY/Site-Based Team Lead
2. 60 Day Review and Annual Reviews

### **Goals: A minimum of 4-5 events a week**

Events include:

- Small group
- Large group
- Off site, on site
- Themed events
- Holiday events
- Targeted events (target kids who have an interest or are struggling with an issue)
- Series event (come to so many and earn an opportunity to)

### Strategies

- Use events to promote something
- Use events to identify struggling matches
- Build skills
- Create interests
- Build partnerships with other organizations & work with Development
- Assist struggling matches in the bonding process
- Use activities to solve problems and create bond between matches

### Key Attributes

- Self starter
- Positive
- Consensus building
- Put safety above all else
- Is able to connect with both internal staff and external partners
- Idea driven



- Use of community resources and expand community partnerships

#### Goals for events

- Use activities to bond Big and Little
- Use experiences to learn new skills (big and little)
- Use activities to expose to new hobbies and interests
- Use activities to decrease closures
- Use activities to lengthen matches
- Use activities to connect matches to each other and to Agency staff

#### Keys to success

- Forge relationships early
- Connect with staff (program and development)
- Connect with volunteers
- Keep attendance and get to know internal technology systems
- Set strategies for knowing who your Bigs & Littles are

Print: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_